Tel: +265 (0) 1 759 154/468 Fax: +265 (0) 1 750 307 Email: ra@ra.org.mw Website: www.ra.org.mw

Ref.: RA/CON/ICT/LL/2023-24/20

5th December, 2023

To: All Eligible Consultants

Dear Sir/Madam,

Request for Proposals (Individual Consultant)

Development of ICT Governance Policy and Framework; Procurement Reference No. RA/CON/ICT/LL/2023-24/20

The Road Authority invites proposals to provide the individual consulting services reference above. More details on the services required are provided in the attached Request for Proposals (RFP) document.

A Consultant will be selected in accordance with procedures described in this RFP and the Public Procurement and Disposal of Assets Act of 2017, the Public Procurement Regulations 2020 and the procedures described in Part 1: Proposal Procedures, herein. The services required are described in detail in Part 2: Schedule of Requirements. The format for any resulting contract will be as detailed in Part 3: Form of Contract.

Yours sincerely,

Eng. Francis Dimu

Acting Chief Executive Officer

Att'd/...

FD/KN/hm

Republic of Malawi



Roads Authority

Request for Proposals Document for the

Procurement of Consultancy Services

(Small Lump Sum Contracts) (Individual Consultant)

Subject of Procurement: Development of ICT Governance Policy

and Framework

Procurement Reference Number: RA/CON/ICT/LL/2023-24/20

Basis of Selection: Quality and Cost Based Selection (QCBS)

Date of Issue of Request for Proposals

Document:

5th December, 2023

PART 1: PROPOSAL PROCEDURES

- 1.1 Procurement Reference Number: RA/CON/ICT/LL/2023-24/20
- <u>1.2 Preparation of Proposals</u>: You are requested to quote for these services by submitting separate technical and financial proposals, as detailed below. The standard forms in this Request for Proposals (RFP) may be retyped for completion but the Bidder is responsible for their accurate reproduction.

You are advised to carefully read the complete RFP document, including the Form of Contract in Part 3: Contract, before preparing your proposal.

- <u>1.3 Preparation of Technical Proposals</u>: Technical proposals should contain the following documents and information:
 - 1. the Technical Proposal Submission Sheet in this Part;
 - 2. a brief methodology for performing the services;
 - 3. a workplan, showing the inputs of all key staff;
 - 4. CV of key staff;
 - 5. a summary of your experience in similar assignments;
- <u>1.4</u> <u>Preparation of Financial Proposals</u>: Financial proposals should contain the following documents and information:
 - 1. the Financial Proposal Submission Sheet in this Part;
 - 2. the Breakdown of Contract Price form in this Part for each currency of your proposal, showing all costs for the assignment, broken down into fees and reimbursable costs;

3.

- 1.5 Basis of Pricing and Payment: The contract will be a lump sum price contract. Payments will be made on the basis that the contract price shall be a fixed total lump sum, including all costs required to carry out the Services. The Breakdown of Contract Price shall be used only to determine the price for any additional services agreed.
- 1.6 Validity of Proposals: The proposal validity required is **90** days.
- 1.7 <u>Sealing and marking of Proposals</u>: The technical and financial proposals should be sealed in separate envelopes, both clearly marked with the Procurement Reference Number above, the Bidder's name, the name of the Procuring Entity and either "Technical Proposal" or "Financial Proposal" as appropriate.

Both envelopes should be enclosed in a single outer envelope, clearly marked with the Procurement Reference Number above, the Bidder's name and the name of the Procuring Entity. All three envelopes should be sealed in such a manner that opening and resealing cannot be achieved undetected.

<u>1.8</u> <u>Submission of Proposals</u>: Proposals should be submitted to the address below, no later than the date and time of the deadline below. Late proposals will be rejected.

Date of deadline: 21st December, 2023.

Time of deadline: 10:00hrs (local time).

Part 1: Proposal Procedures

Address: **IPDC Chairperson**

Roads Authority

Private Bag B346

Lilongwe.

1.9 Opening of Proposals: Only the technical proposals will be opened in public at the time, date and address shown below by the Procuring Entity. Financial proposals will be kept unopened and the evaluation committee shall have no access to financial information until the detailed evaluation is concluded.

Date of opening: 21st December, 2023.

Time of opening: **10:00hrs** (local time).

Address: **IPDC Chairperson**

Roads Authority

Private Bag B346

Lilongwe.

1.10 Evaluation of Proposals: The evaluation of proposals will use the Quality & Cost Based Selection/Least Cost Selection/Quality Based selection procedure as detailed below:

- A. Preliminary examination to confirm that all documents required have been provided, to confirm the eligibility of bidders and to confirm that the supplier has accepted all terms and conditions without material deviation or reservation;
- B. Technical evaluation 80:
- C. Financial evaluation 20.

Proposals failing any stage will be eliminated and not considered in subsequent stages.

- 1.11 Eligibility Criteria: You are required to meet the following criteria to be eligible to participate in public procurement:
 - A. have the legal capacity to enter into a contract;
 - B. not be insolvent, in receivership, bankrupt or being wound up, not have had your business activities suspended and not be the subject of legal proceedings for any of the foregoing;
 - C. have fulfilled your obligations to pay taxes according to the tax laws of your country of registration;
 - D. are not suspended, or excluded from participation in any public procurement exercise by the Office of the Director of Public Procurement in Malawi;
 - E. have not been convicted, or any of your directors or officers been convicted, of any criminal offence relating to obtaining or attempting to obtain a contract or subcontract;
 - F. are not under investigation by the Anti Corruption Bureau or any other law enforcement body in Malawi relating to participation in any public procurement tender exercise or execution of any public procurement contract relating to the purchase of goods, works and services by any Procuring Entity.

G.

In order to demonstrate compliance with these criteria, you should submit with the technical proposal appropriate documentary evidence.

Government-owned enterprises in the Republic of Malawi may only participate if they are legally and financially autonomous, operate under commercial law, and are not a dependent agency to the Procuring Entity.

1.12 Conflict of Interest: The Government of the Republic of Malawi (hereinafter called "the Government") requires that Suppliers provide professional, objective, and impartial advice and at all times hold the Procuring Entity's interests paramount, strictly avoid conflicts with other assignments or their own corporate interests and act without any consideration for future work. Without limitation on the generality of the foregoing, Suppliers, and any of their affiliates, shall be considered to have a conflict of interest and shall not be recruited, under any of the circumstances set forth below:

- A. A firm that has been engaged by the Procuring Entity to provide goods, works or services other than consulting services for a project, and any of its affiliates, shall be disqualified from providing consulting services related to those goods, works or services. Conversely, a Consultant hired to provide consulting services for the preparation or implementation of a project, and any of its affiliates, shall be disqualified from subsequently providing goods or works or services other than consulting services resulting from or directly related to the consulting services for such preparation or implementation. For the purpose of this paragraph, services other than consulting services are defined as those leading to a measurable physical output, for example surveys, exploratory drilling, aerial photography, and satellite imagery.
- B. A Consultant (including its Personnel and Sub-Consultants) or any of its affiliates shall not be hired for any assignment that, by its nature, may be in conflict with another assignment of the Consultant to be executed for the same or for another Procuring Entity. For example, a Consultant hired to prepare engineering design for an infrastructure project shall not be engaged to prepare an independent environmental assessment for the same project, and a Consultant assisting a Procuring Entity in the privatisation of public assets shall not purchase, nor advise purchasers of, such assets. Similarly, a Consultant hired to prepare Terms of Reference for an assignment should not be hired for the assignment in question.
- C. A Consultant (including its Personnel and Sub-Consultants) that has a business or family relationship with a member of the Procuring Entity's staff who is directly or indirectly involved in any part of (i) the preparation of the Terms of Reference of the assignment, (ii) the selection process for such assignment (iii) a member of the Procuring Entity's Internal Procurement Committee, or (iv) supervision of the Contract, may not be awarded a Contract, unless the conflict stemming from this relationship has been resolved in a manner acceptable to the Government throughout the procurement process and the execution of the Contract.

Consultants have an obligation to disclose any situation of actual or potential conflict that impacts their capacity to serve the best interest of the Procuring Entity, or that may reasonably be perceived as having this effect. Failure to disclose said situations may lead to the disqualification of the Consultant or the termination of its Contract.

Part 1: Proposal Procedures

No agency or current employees of the Procuring Entity shall work as Consultants under their own ministries, departments or agencies. Recruiting former government employees of the Procuring Entity to work for their former ministries, departments or agencies is acceptable provided no conflict of interest exists. Bidders should be aware that existing government employees can only be nominated as personnel in Technical Proposals in accordance with the Government of Malawi's current regulations concerning external employment for government employees.

If a shortlisted Bidder could derive a competitive advantage from having provided consulting services related to the assignment in question, the Procuring Entity shall make available to all shortlisted Bidders together with this RFP all information that would in that respect give such Bidder any competitive advantage over competing Bidders.

- <u>1.13 Corrupt Practices</u>: The Government requires that Procuring Entities, as well as Bidders and Consultans under government-financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy, the Government:
 - (a) defines, for the purposes of this provision, the terms set forth below as follows:
 - i. "corrupt practice" means the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;
 - ii. "fraudulent practice" means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;
 - iii. "collusive practices" means a scheme or arrangement between two or more Bidders, with or without the knowledge of the Procuring Entity, designed to establish prices at artificial, noncompetitive levels; and
 - iv. "coercive practices" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a contract.
 - (b) will reject a recommendation for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the contract in question; and
 - (c)will debar a Bidder from participation in public procurement for a specified period of time if it at any time determines that the firm has engaged in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, a contract.

1.14 Technical Criteria:

Proposals shall be awarded scores out of the maximum number of points indicated below for each of the following criteria:

Methodology Proposed	30Points
Experience in Similar Services	60Points
Participation by Nationals	10Points
Total:	100 points

The minimum technical score required to pass the technical evaluation is 70 points.

Part 1: Proposal Procedures

1.15 Financial Criteria:

- 1.16 Currency: Proposals may be priced in Malawi Kwacha or any other freely convertible currency and in up to two currencies. The currency of evaluation will be Malawia Kwacha. Proposals in other currencies will be converted to this currency for evaluation purposes only, using the exchange rates published by the Reserve Bank of Malawi fourteen (14) calendar days prior to the date of the submission deadline.
- <u>1.17 Recommendation for Award</u>: The proposal ______ shall be recommended for award of contract, subject to any negotiations required.
- <u>1.18</u> Award of contract: Award of contract shall be by placement of a Contract in accordance with Part 3: Contract, or any other formal notice to the bidder
- 1.19 Right to Reject: The Procuring Entity reserves the right to accept or reject any proposal or to cancel the bidding process and reject all proposals at any time prior to contract award.

Technical Proposal Submission Sheet

Note to Bidder: Complete this form with all the requested details and submit it as the first page of your technical proposal, with the documents requested above attached. Ensure that your proposal is authorised in the signature block below. A signature and authorisation on this form will confirm that the terms and conditions of this RFP prevail over any attachments. If your proposal is not authorised, it may be rejected.

Procurement Reference Number:					
Subject of Procurement:					
Name of Bidder:					
Bidder's Reference Number:					
Date of Technical Proposal:					
1	ribed in the Schedule of Requirements, in accordance your Request for Proposals referenced above.				
	ticipate in public procurement and meet the eligibility cocedures of your Request for Proposals.				
The validity period of our proposal is: submission deadline.	90 days/weeks/months from the time and date of the				
We enclose a separately sealed financial proposal.					
Technical Proposal Authorised By:					
Signature:	Name:				
Position:					
Authorised for and on behalf of:	(DD/MM/YY)				
Company:					
Address:					

Financial Proposal Submission Sheet

Note to Bidders: Complete this form with all the requested details and submit it as the first page of your financial proposal, with the documents requested above attached. Ensure that your proposal is authorised in the signature block below. A signature and authorisation on this form will confirm that the terms and conditions of this RFP prevail over any attachments. If your proposal is not authorised, it may be rejected. The total price of the proposal should be expressed in the currency or currencies permitted in the instructions above.

Procurement Reference Number:	
Subject of Procurement:	
Name of Bidder:	
Bidder's Reference Number:	
Date of Financial Proposal:	
We confirm that the rates quoted in	and our Financial Proposal are fixed and firm for the land be subject to revision or variation.
Signature:	Name:
Position:	
Authorised for and on behalf of:	(DD/MM/YY)
Company:	
Address:	

Breakdown of Contract Price

[Complete this form with details of all your costs and submit it as part of your financial proposal. Where your costs are in more than one currency, submit a separate form for each currency. Authorise the rates quoted in the signature block below. Where this is a lump sum contract, the total price will be the contract price and the breakdown will be used only to determine the price of any additional services.]

Procurement Reference Number:	RA/CON/IC	T/LL/2023-2	4/20			
Currency of Fees:						
	FEES					
Name and Position of Personnel	Input Quantity	Unit of Input	Rate	Total Price		
TOTAL:						
Currency of Reimbursable Costs:						
	REIMBURSABLE COSTS					
Description of Cost Quantity Unit of Measure Unit Price Total Price						
TOTAL:						
TOTAL PRICE:						
Breakdown of Contract Price Autl	norised By:					
Signature:	N	ame:				
Position:	Position: Date:					
Authorised for and on behalf of:	(DD/MM/YY) Authorised for and on behalf of:					
Company:						

PART 2: SCHEDULE OF REQUIREMENTS

Terms of Reference

Procurement Reference Number: RA/CON/ICT/LL/2023-24/20

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1. Introduction

The Roads Authority (the "Authority", hereinafter) was established under the Roads Authority Act (Cap. 69:07) for the construction, maintenance and rehabilitation of public roads in Malawi.

The Roads Authority seeks the services of an ICT Governance expert to develop the ICT Governance Framework for the Authority.

2. Objectives of the Assignment

The objective of the consultancy is development of a practical, implementable and highly sustainable ICT Governance Policy and Framework that will improve ICT Governance and achieve maturity in ICT Governance Framework for the Authority.

3. Tasks to be done by the consultant

The Authority therefore wishes to engage a consultant who among other things will carry out the following tasks: -

- i. Review the current state of ICT Governance Policy.
- ii. Develop a practical and detailed ICT Governance Policy and Framework.
- iii. Develop a practical and detailed implementation plan.
- iv. Training of staff in the proposed ICT Governance Policy and Framework

4. Deliverables

The consultant will be required to complete the following deliverables and submit the following reports:

- (a). Inception Report which should detail a comprehensive understanding of the consultant's responsibilities, objectives, work to be performed, methodologies, reports with accompanying schedule in outputs, and communication plan.
- (b). A draft comprehensive detailed and practical ICT Governance Policy. The report at minimum should include the following:
 - i. identifying of existing ICT policies, processes, procedures
 - ii. identification of constraints as well as enablers;
 - iii. Global best practices
- (c). A draft comprehensive, detailed and practical ICT Governance framework. The framework at the minimum should include the following:

- i. Organizational culture, structure, policies and practices
- ii. ICT strategic direction alignment with Authority's business
- iii. Define and justify any ICT Policies, standards and processes which the Authority needs to operate
- iv. Define and justify required resources including experience, skills sets and capabilities, key performance indicators and critical success factors
- (d). A final ICT Governance policy with input from the Management of the Authority
- (e). A final ICT Governance Framework with input from the Management of the Authority
- (f). A Training report.

5. Required Qualifications and Experience

The consultant should demonstrate that they are qualified to undertake the assignment and provide evidence of previous experience in the performance of similar services as follows:

5.1. Academic qualifications of key staff (Please attach copies of certificates)

- Bachelor's Degree in Computer Science or equivalent from recognised institution
- Master's Degree in Computer Science or equivalent from recognised institution
- Professional Certifications in any of the following areas: ITIL (Information Technology Infrastructure Library) Master, ITIL Expert, COBIT (Control Objectives for Information and Related Technologies) Implementation.

5.2. Specific Experience

- At least 5 years' experience of experience in the area of ICT Governance Policy and Frameworks implementation;
- At least 2 related consulting projects in the areas of ICT Governance framework in the past 5 years.

6. General Obligations

The Consultants renumeration shall be deemed to cover the liabilities, taxes, travel costs and all his obligations other than additional services not covered by these terms of reference

6.1. Specific Responsibilities of the consultant

- (a). All information, data and reports obtained from the Roads Authority in the execution of the consultancy services shall be properly reviewed and analysed by the Consultant. The consultant shall be responsible for the correctness of using such data. All such information, data and reports shall be treated as confidential and at the end of the project all project data and reports shall be treated as property of Roads Authority:
- (b). The consultant shall be responsible for arranging for all necessary office and living accommodation, transport, equipment, supplies and secretarial service;

(c). The consultant shall facilitate the training.

6.2. Obligations of the Client

- (a). The client shall provide the consultant with copies of the data and reports available and considered relevant to the execution of the consultant services.
- (b). The client will provide the training venue, participants travel arrangements and accommodation

7. Duration of the assignment

The duration of the assignment shall be 60 days with a breakdown as in the table below.

No.	Deliverable	Duration (Working Days)
1	Inception Report	5
2	Draft ICT Governance Policy	15
3	Draft ICT Governance Framework	10
4	Final ICT Governance Policy	10
5	Final ICT Governance Framework	10
6	Training Report	10

8. Payment Schedule

The payment schedule is as in the table below.

No	Deliverable	Payment Proportion of Contract Sum
1	Inception Report	30%
2	Draft ICT Governance Policy and Draft ICT Governance Framework	40%
3	Final ICT Governance Policy; Final ICT Governance Framework; and Training Report	30%

Entity or Project Crest or Logo} Government of the Republic of Malawi

{Name of Procuring Entity and/or Project}

CONTRACT FOR CONSULTING SERVICES

Small AssignmentsLump-Sum Payments

[Title of the Assignment]

between

[Name of the Procuring Entity]

and

[Name of the Supplier]

Procurement Number: .	
Dated:	

CONTRACT FOR CONSULTING SERVICES SMALL ASSIGNMENTS LUMP-SUM PAYMENTS

CONTRACT

		ract") is entered into this, by and between ring Entity" hereinafter called "the Client") having its principal
place of business at _ hereinafter called	"the	Consultant"), and ("the Supplier" at principal office located at
WHEREAS, the Clie	nt wish	nes the Consultant perform the services hereinafter referred to,
WHEREAS, the Cons	sultant i	is willing to perform these services,
NOW THEREFORE	THE PA	ARTIES hereby agree as follows:
1. Services	(i)	The Consultant shall perform the services specified in Annex A, "Terms of Reference and Scope of Services," which is made an integral part of this Contract ("the Services").
	(ii)	The Consultant shall provide the personnel listed in Annex B, "Consultant's Personnel," to perform the Services.
	(iii)	The Consultant shall submit to the Client the reports in the form and within the time periods specified in Annex C, "Consultant's Reporting Obligations."
2. Term	comm	Consultant shall perform the Services during the period encing and continuing until, or any other period as may be subsequently l by the parties in writing.
3. Payment	A. <u>C</u>	<u>eiling</u>
		For Services rendered pursuant to Annex A, the Client shall pay the Consultant an amount not to exceed This amount has been established based on the understanding that it includes all of the Consultant's costs and profits as well as any tax obligation that may be imposed on the Consultant.
	B.	Schedule of Payments
		The schedule of payments is specified below:

			Contract signed by the Consultant; against submission of Bank Guarantee for the Advance Payment in accordance with Annex D of this Contract.
			upon the Client's receipt of the draft report, acceptable to the Client; and
			upon the Client's receipt of the final report, acceptable to the Client.
			Total
		C.	Payment Conditions
			Payment shall be made in, no later than 45 days following submission by the Consultant of invoices in duplicate to the Coordinator designated in paragraph 4.
4.	Project Administration	A.	Coordinator.
	Administration		The Client designates as the Client's Coordinator; the Coordinator will be responsible for the coordination of activities under this Contract, for acceptance and approval of the reports and of other deliverables by the Client and for receiving and approving invoices for the payment.
		B.	Reports.
			The reports listed in Annex C, "Consultant's Reporting Obligations," shall be submitted in the course of the assignment, and will constitute the basis for the payments to be made under paragraph 3.
5.	Performance Standards	The Consultant undertakes to perform the Services with the highest standards of professional and ethical competence and integrity. The Consultant shall promptly replace any employees assigned under this Contract that the Client considers unsatisfactory.	
6.	Confidentiality	The Consultants shall not, during the term of this Contract and within two years after its expiration, disclose any proprietary or confidential information relating to the Services, this Contract or the Client's business or operations without the prior written consent of the Client.	
7.	Ownership of Material	Any studies, reports or other material, graphic, software or otherwise, prepared by the Consultant for the Client under the Contract shall belong to and remain the property of the Client. The Consultant may	

Signed By_____

Name_____

retain a copy of such documents and software.

8.	Consultant Not to be Engaged in Certain Activities	termination, the Consultan Consultant, shall be disqua	during the term of this Contract and after its at and any entity affiliated with the alified from providing goods, works or ices and any continuation thereof) for any aely related to the Services.	
9.	Insurance	The Consultant will be responsible for taking out any appropriate insurance coverage.		
10.	Assignment	The Consultant shall not assign this Contract or sub-contract any portion of it without the Client's prior written consent.		
11.	Law Governing Contract and Language	The Contract shall be governed by the laws of the Republic of Malawi, and the language of the Contract shall be English.		
12.	Resolution of Disputes	Any dispute arising out of the Contract, which cannot be amicab settled between the parties, shall be referred to adjudication/arbitration accordance with the laws of the Republic of Malawi.		
	FOR THE CL	JENT	FOR THE CONSULTANT	
	Signed by		Signed by	
	Title:		Title:	
	WITNESS		WITNESS	

Signed By_____

Name_____

LIST OF ANNEXES

Annex A: Terms of Reference and Scope of Services

Annex B: Consultant's Personnel

Annex C: Consultant's Reporting Obligations

Annex D: Format of Bank Guarantee for Advance Payment

ANNEX D—FORMAT OF BANK GUARANTEE FOR ADVANCE PAYMENTS

TO: [Name and Address of Client]
[Name of Contract for Consultants' Services]

Gentlemen:

Yours truly,

In accordance with the provisions of the above-mentioned Contract (hereinafter called "the Contract"), [name and address of Consultants] (hereinafter called "the Consultants") shall deposit with [name of Client] a bank guarantee to guarantee their proper and faithful performance under the said provisions of the Contract in an amount of [amount of Guarantee], [amount of Guarantee in words].

We, the [bank or financial institution], as instructed by the Consultants, agree unconditionally and irrevocably to guarantee as primary obligor and not as Surety merely, the payment to [name of Client] on his first demand without whatsoever right of objection on our part and without his first claim to the Consultants, in the amount not exceeding [amount of Guarantee], [amount of Guarantee in words].

We further agree that no change or addition to or other modification of the terms of the Contract which may be made between *[name of Client]* and the Consultants, shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition or modification.

This guarantee shall remain valid and in full effect from the date of the advance payment under the Contract until [state date or conditionality for discharge of the bank guarantee].

•	
Signature and Seal	
Name of Bank/Financial Institution	
Address	
Date	